

Golden Star AWARDS — 2019 —

Nominate your fellow Journey Makers for any one of six Golden Star Award categories!



Performance and Customer Service

Nominees will demonstrate a strong work ethic and that goes above and beyond what is expected of them, with a focus on meeting and improving organisational KPIs or showing exemplary dedication to our customers.

NEW

An operations employee who perseveres and ensures our services meet on-time running targets during a week of major planned disruptions across the network

A bus driver that notices a young school child that may be lost or unfamiliar with the network and ensures the child's safety by contacting the school or parent



Journey Maker Way (Innovation)

Nominees will embody the Journey Maker Way and play an active role in transforming our business by creating better ways to get things done.

NEW

The innovative solution could utilise technology or non-technical skills and expertise, such as designing/developing a new process, procedure, tool or system.

A mechanic that develops a new tool to look at the underside of a bus in a safer manner.

An IT Specialist that develops a custom built program to improve business efficiency .



Safety Hero

Nominees will perform a significant brave act(s) to protect, save or reduce the impact of a situation or event on our customers, services, colleagues and/or clients.

A Deckhand or customer service officer who performs CPR on a passenger who has had a heart attack.

A driver who attends to the needs of our customers ensuring their safety following an accident, above all else.



Commitment

Nominees will be highly dedicated to giving back to the wider community in which we operate.

A scheduler or bus driver who works hard to improve services for a local bus route e.g. school service.

An environmental team who find ways to improve our operations that results in a positive impact for the whole community .



Partnership

Nominees will deliver effective and profitable relationships with our stakeholders including government, internal and external customers, community and contractors.

A communications coordinator who works with the client and local community to develop a Safety Campaign designed to help assist elderly passengers.

A contract manager who proactively manages our contract and takes initiative to promote the work of Transdev beyond the day-to-day contract needs.



Passion

Nominees will display a strong connection to our people and are always looking at ways to increase employee engagement and promote Transdev's culture.

An area manager or office assistant that goes above and beyond to promote what it means to work at Transdev by creating a caring culture for their colleagues (e.g. organises morning teas for birthdays, cultural days).

A master who works in partnership with deckhands or customer services teams to increase their technical knowledge of our operations.

PLUS! CEO Award

Transdev Australasia's CEO will also choose a winner from any one of the categories, who is judged to best demonstrate a genuine passion for the success of Transdev.

Nominations are now open for 2019!

Go to transdev.com.au/goldenstar to nominate your colleague today.